

COUNCIL ADDENDUM 4

4.30PM, THURSDAY, 1 OCTOBER 2026

COUNCIL CHAMBER, HOVE TOWN HALL

ADDENDUM

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Brighton & Hove City Council

Council

Agenda Item 48

Subject: Dignity and Trauma-Informed Audit of Housing and Homelessness Services

Date of meeting: 1 October 2026

Proposer: Councillor Paul Nann
Seconded: Councillor Gill Williams

Ward(s) affected: All

Notice of Motion

Labour Group Amendment

That deletions are made as shown with ~~striketrough~~ below and additional recommendations are added as shown in ***bold italics*** below:

This Council notes

- 1) That Brighton & Hove has committed to dignity, residents' rights and trauma-informed practice across housing, homelessness and domestic abuse services.
- 2) People seeking housing support may be experiencing risk of homelessness, domestic abuse, poverty, discrimination, disability, mental distress or trauma. Even well-intentioned systems can deepen distress through repeated assessments, complex processes, insensitive communication, unsuitable accommodation or repeated disclosure of traumatic experiences.
- 3) Council recognises that frontline housing staff face severe pressure from rising homelessness, shortages of genuinely affordable homes and long-term underfunding of local government.
- 4) Council believes residents should be treated as people, not case numbers, and services should promote safety, trust, accessibility, choice and respectful communication. Trauma-informed practice must not individualise structural problems; better processes cannot substitute for social housing, affordable rents and properly funded public services.

This Council resolves to ~~request officers to explore and report to Cabinet on~~ acknowledge;

- 1) A Dignity and Trauma-Informed ~~Audit of~~ ***approach to*** Housing and Homelessness Services, covering homelessness, temporary accommodation, allocations, repairs, rent arrears, complaints and tenancy support
- 2) ~~A review of letters, forms, digital systems and procedures for intimidating, stigmatising, inaccessible or re-traumatising practices.~~

- 3) A “tell us once” approach to ~~reduce repeated~~ Disclosure of sensitive information ***in accordance with procedures and practices are managed respectfully and considerately to reduce effects of trauma where possible.***
- 4) ***The proposed Housing learning and development policy and landlord services professional standards recently presented at Cabinet, draws on tenant feedback, staff input trade union engagement and evidence based learning***
- 5) ~~Report findings and an action plan to cabinet within 12 months.~~ ***The policy and standards adopted inclusive of the above as well as progress on the housing strategy and the rough sleeping and homeless strategy as will be monitored to ensure compliance and annual reports will be available.***
- 6) Council affirms that nobody should have to surrender their dignity to ask for housing, repairs, tenancy support, or somewhere safe to sleep.

Recommendations to read if carried:

This Council notes

- 1) That Brighton & Hove has committed to dignity, residents’ rights and trauma-informed practice across housing, homelessness and domestic abuse services.
- 2) People seeking housing support may be experiencing risk of homelessness, domestic abuse, poverty, discrimination, disability, mental distress or trauma. Even well-intentioned systems can deepen distress through repeated assessments, complex processes, insensitive communication, unsuitable accommodation or repeated disclosure of traumatic experiences.
- 3) Council recognises that frontline housing staff face severe pressure from rising homelessness, shortages of genuinely affordable homes and long-term underfunding of local government.
- 4) Council believes residents should be treated as people, not case numbers, and services should promote safety, trust, accessibility, choice and respectful communication. Trauma-informed practice must not individualise structural problems; better processes cannot substitute for social housing, affordable rents and properly funded public services.

This Council resolves to acknowledge;

- 1) A Dignity and Trauma-Informed approach to Housing and Homelessness Services, covering homelessness, temporary accommodation, allocations, repairs, rent arrears, complaints and tenancy support
- 2) Disclosure of sensitive information in accordance with procedures and practices are managed respectfully and considerately to reduce effects of trauma where possible.

- 3) The proposed Housing learning and development policy and landlord services professional standards recently presented at Cabinet, draws on tenant feedback, staff input trade union engagement and evidence-based learning
- 4) The policy and standards adopted inclusive of the above as well as progress on the housing strategy and the rough sleeping and homeless strategy as will be monitored to ensure compliance and annual reports will be available.
- 5) Council affirms that nobody should have to surrender their dignity to ask for housing, repairs, tenancy support, or somewhere safe to sleep.

Brighton & Hove City Council

Council

Agenda Item 50

Subject: Building a Care System That Works

Date of meeting: 1 October 2026

Proposer: Councillor Raphael Hill
Seconded: Councillor Ellen McLeay

Notice of Motion

Green Group Amendment

That deletions are made as shown with ~~strike through~~ below and additional recommendations are added as shown in ***bold italics*** below:

This Council Notes:

- 1) How we care for and support some of the most vulnerable people in our city is one of the most important responsibilities we have. Building a sustainable social care system is also one of the greatest long-term challenges facing local government¹, our NHS and public finances.
- 2) The commitment of our new Prime Minister to tackle the longstanding problems in social care, including accelerating the Independent Commission on Adult Social Care, chaired by Baroness Louise Casey, and seeking lasting reform through cross-party working.
- 3) The launch of the Big Conversation on Care, giving residents, carers, staff and providers an opportunity to help shape the future of adult social care.
- 4) That 5,328 people in our city relied on long-term Adult Social Care², to support their dignity and independence.
- 5) 13,900 older residents live alone, 38% compared to 31% nationally,³ many without family support.
- 6) ***The government's timeline for the creation of a National Care Service which promises it will introduce legislation for creating a National Care Service only until after the next General election in 2029. This leaves years of waiting and massive uncertainty for Councils struggling to finance adult social care and an unfair postcode lottery of provision throughout the country.***

¹ Brighton & Hove City Council, Council Budget 2026/27 – Adult Social Care budget: £203 million. Adult Social Care represents nearly 20% of all gross council expenditure <https://www.brighton-hove.gov.uk/council-and-democracy/council-data-and-finance/council-budget-2026-2027/cost-our-services-2026-2027>

² <https://www.brighton-hove.gov.uk/news/2026/recognising-and-celebrating-achievements-adult-social-care>

³ <https://www.brighton-hove.gov.uk/health-and-wellbeing/support-age-well/age-and-dementia-survey-report-2024-2025#tab--brighton--hoves-older-population>

This Council Resolves to request the Cabinet Member for Communities, Equalities, Public Health and Adult Social Care to bring a report to the appropriate Overview and Scrutiny meeting to explore proposals for:

- 1) Promoting the Big Conversation on Care to residents, staff, carers, providers, trade unions and local partners, encouraging the fullest possible participation across the city.
- 2) Ensuring that the Council plays an active role in informing the national review, contributing our cities experience, evidence and expertise on social care.
- 3) Working constructively with political groups, neighbouring authorities, health partners, trade unions and other partners to support lasting reform built on broad consensus
- 4) ***Using our collective voice as a Council to lobby government to implement a National Care Service before the next parliament and in the meantime to provide funding to allow councils to meet their statutory responsibilities for adult social care provision.***

Recommendations to read if carried:

This Council Notes:

- 1) How we care for and support some of the most vulnerable people in our city is one of the most important responsibilities we have. Building a sustainable social care system is also one of the greatest long-term challenges facing local government⁴, our NHS and public finances.
- 2) The commitment of our new Prime Minister to tackle the longstanding problems in social care, including accelerating the Independent Commission on Adult Social Care, chaired by Baroness Louise Casey, and seeking lasting reform through cross-party working.
- 3) The launch of the Big Conversation on Care, giving residents, carers, staff and providers an opportunity to help shape the future of adult social care.
- 4) That 5,328 people in our city relied on long-term Adult Social Care⁵, to support their dignity and independence.
- 5) 13,900 older residents live alone, 38% compared to 31% nationally,⁶ many without family support.
- 6) The government's timeline for the creation of a National Care Service which promises it will introduce legislation for creating a National Care Service only

⁴ Brighton & Hove City Council, Council Budget 2026/27 – Adult Social Care budget: £203 million. Adult Social Care represents nearly 20% of all gross council expenditure <https://www.brighton-hove.gov.uk/council-and-democracy/council-data-and-finance/council-budget-2026-2027/cost-our-services-2026-2027>

⁵ <https://www.brighton-hove.gov.uk/news/2026/recognising-and-celebrating-achievements-adult-social-care>

⁶ <https://www.brighton-hove.gov.uk/health-and-wellbeing/support-age-well/age-and-dementia-survey-report-2024-2025#tab--brighton--hoves-older-population>

until after the next General election in 2029. This leaves years of waiting and massive uncertainty for Councils struggling to finance adult social care and an unfair postcode lottery of provision throughout the country.

This Council Resolves to request the Cabinet Member for Communities, Equalities, Public Health and Adult Social Care to bring a report to the appropriate Overview and Scrutiny meeting to explore proposals for:

- 1) Promoting the Big Conversation on Care to residents, staff, carers, providers, trade unions and local partners, encouraging the fullest possible participation across the city.
- 2) Ensuring that the Council plays an active role in informing the national review, contributing our cities experience, evidence and expertise on social care.
- 3) Working constructively with political groups, neighbouring authorities, health partners, trade unions and other partners to support lasting reform built on broad consensus
- 4) Using our collective voice as a Council to lobby government to implement a National Care Service before the next parliament and in the meantime to provide funding to allow councils to meet their statutory adult social care provision responsibilities.

